HOMEOWNERS ADVOCACY COMMITTEE MEETING

March 4, 2011 10:00 a.m.

Present: Ann Weiss, Carol Dyson, Connie Harry, Alex Taylor, and Chuck Buenger Discussion:

- Began by introducing ourselves. Ann read the agenda developed from the e-mail sent to Alex Taylor last week. It included 8 areas of discussion, as detailed on the attachment.
- Carol Dyson briefly addressed each of the 8 issues, indicating we would talk in depth after the introduction. Among other things we repeated our need for copies of the letters from AMI BEFORE they are sent to the homeowners.
- MAX-TRAC is now being received from Ruth Southard weekly. We discussed the issues which might concern our committee.
- Connie and Carol each presented two letters which they had drafted in a "kinder, gentler" tone.
- Alex explained how names got onto the Property Visit List, and how they got off. Discussion followed concerning the need to follow-up regularly particularly on the letters stating the homeowners had "10 days to respond."
- Chuck will let us know when his next visit to BellaVita is scheduled in case we wish to "ride along."
- Chuck will send us copies of the letters AMI is currently using.
- We will meet again after we receive copies for the letters from AMI.

Meeting was adjourned at 11:00 a.m.