

BellaVita Board Homeowner Forum Notes combined from Ron and Wayne
7/19/2010

Questions and answers of the Forum.

- 1) New resident: problem with downspout who do I contact....This is a builder issue not a HOA issue. Call the builder. HOA only cleans the gutters that were installed by the builder.
- 2) Landscape issues. A) Weeds in side yard are not being taken care of....call AMI and they will notify the landscape company. B) What about dead trees on Scarsdale and why isn't BV replacing dead palm trees on Scarsdale?...call AMI as Scarsdale along the wall is a Villas Master responsibility and not BV. Center of street is a Pearland responsibility and they have removed most dead trees once this year.
- 3) Maintenance issues for leaning posts and ants around concrete wall along Scarsdale in yards....call AMI and they will assign actions.
- 4) New Resident asks: Who do we contact regarding a neighborhood problem? It is confusing: Should we call AMI, front desk, or Board?.....In all instances it is better to call AMI. They have a central tracking system and will steer the issue to the correct place for the fastest resolution.
- 5) Hurricane shutter policy. The new policy is confusing...The board explained that the ARC guidelines were approved by the board. The board will have the ARC review the definitions of terms.
- 6) Mosquito spraying does not seem to be working? What is being done?....The city of Pearland does not provide mosquito spraying so BellaVita has contracted to have it done for our subdivision. It is done twice a week during the summer time and they are using a new chemical which they say is nearly clear and almost odorless. When it is bad we add another spraying during a week. The Counties sometime sprays by air along the creek.
- 7) The kitchen sink cold water is not clear for drinking. How often do we change filters?...We will assign the club personnel the action to review the maintenance policy for the filter to try to improve water quality.
- 8) Water heater in shower area takes a long time to provide hot water.....The water heater is working OK but is about 60 feet away from the restrooms and hot water takes a while. Instant hot tanks may be a better option and because the tank is near end of life we will explore that option for replacement.
- 9) Has the nature trail been given to BV yet?....Not yet but work is still in process to obtain it as a gift from West Development Co.