(COMCGST BUSINESS CLASS SERVICE ORDER AGREEMENT

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r Jack Fee Free Activation Fee		***************************************		Less Discount (if applicat	ole)	
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Total Installation Charg			\$19.95	Total Recurring M	onthly Bill:*	\$6
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BUSINESS CLASS SERVICE ORDER AGREEMENT

Account Name: **BELLAVITA** ID#: 2497252 COMCAST BUSINESS CLASS INTERNET CONFIGURATION DETAILS Microsoft Office Communication Services **Equipment Selection** IP Gateway Microsoft Office Outlook Email Included with Internet Service Business Class Web Hosting No Business Class Internel: Starter 2 Full Access Transfer Existing Comcast net Email Business Class Internet; Preferred 4 Full Access Number of Static IPs* Other: 18 Sor 13 State IPs are requested a STATIC IP JUSTIFICATION FORM is required COMCAST BUSINESS CLASS TV CONFIGURATION DETAILS **Outlet Details** Location **Outlet Type** Additional Comments: Outlet 1 - Primary Outlet 2 - Additional Outlet 3 - Additional Outlet 4 - Additional **OUTLETS 9 & UP** QUANTITY Outlet 5 - Additional Analog Outlet 6 - Additional Digital Outlet 7 - Additional нртγ Outlet 8 - Additional COMCAST BUSINESS CLASS VOICE CONFIGURATION DETAILS Phone # Type Voicemail Customer Equipment Phone System Type (Key System, PBX, Other) Phone System Manufacturer Fax Machine Manufacturer Alarm System Vendor Point of Sale Device Teleo Closel Location Toll Free # Calling Origination Area Associated TN **Hunt Group Configuration Details** Hunt Group Features Requested (Yes/No) Hunt Group Configuration Type Directory Listing Details Hunt Group Pilot Number Directory Listing (Fabriber, Non-Habishen, Unlesten Directory Listing Phone Number Directory Listing Display Name DA/DL Header Text Information DA/DL Header Code Information Standard Industry Code Information Additional Voice Details Caller (D (Yes/No) Caller ID Display Name (max 15 characters) Call Blocking (Yes/No) Auto-Altendant (Yes/No) No

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BUSINESS CLASS SERVICE ORDER AGREEMENT

Account Name: BELLAVITA ID#: 2497252

CUSTOMER BILLING INFORMATION						
Billiny Account Name	BELLAVITA	City	Pearland			
illing Name (3rd Party Accounts)		State	TX			
Address 1	1548 N Riviera Cir	ZIP Code	77581			
Address 2	Gate House	Billing Contact Email	ntriggs@club-bellavita.org			
Billing Contact Name	Nancy Triggs	Billing Contact Phone	(281) 464-3150			
Tax Exempt?*		Billing Fax Number				
* If yes, pleas	e provide and allach lax exemption certificate					

AGREEMENT

- 1. This Comcast Business Class Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Class Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Class Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Arriendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (http://business.comcast.com/terms-conditions/index.aspx). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Privacy Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), both of which Comcast may update from time to time.
- 2. Each Comcost Business Class Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcost will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcost-provided equipment in good working order. In no event shall the refund exceed \$500.00
- IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS CLASS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE.

E911 NOTICE

Comcast Business Class Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.
- 4. To complete a Voice order. Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.
- 5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.
- 6. Modifications. All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Corncast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE	FOR COMCAST USE ONLY		
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://busyless.com/east.com/lonss.conditions/index aspx. Significant Print:	Sales Representative Fischer Rominez Sales Representative Code 7006 Sales Manager/Director Name Chad LeRron Sales Manager/Director Approval Division South Lead ID 2497252		